



JSS COLLEGE FOR WOMEN, KOLLEGAL

GRIVANCE REDRESSAL CELL 2019-20

<i>Sl. No</i>	<i>Name of the Member</i>	<i>Position</i>
1	Sri. Umesha	President
2	Sri. A P Mahadevappa	Co-ordinator
3	Dr. M Prabhu	Member
4	Sri. Somanna B	Member
5	Kum. Archana M	Member
6	Kum. Bhoomika M	Member
7	Kum.Pooja B S	Member


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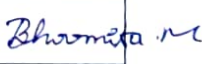
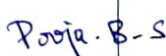
GRIEVANCE REDRESSAL CELL 2019-20

NOTICE

All the members of **GRIEVANCE REDRESSAL CELL** are informed that First meeting of the committee for the academic year 2019-20 will be held on 25th July 2019 under the guidance of the Principal at 12.30 pm. All the members are informed to make it convenient to attend the meeting

AGENDA OF THE MEETING

- Welcome
- To discuss about the conduct of Industrial visit for the Final year students
- To discuss about the grievance received with regard to delay of getting revaluation marks card by the university and the fresh marks card of a few students.
- To discuss about the grievance of the discrepancies of the announcement of result variation in the Internet and the marks entered in the marks sheet (showing pass in the internet but entered fail in the actual marks sheet supplied by the university)
- To discuss about the grievances of the students of internal assessment marks.
- Vote of thanks

<i>Sl. No</i>	<i>Name of the Member</i>	<i>Position</i>
1	Sri. Umesha	President 
2	Sri. A P Mahadevappa	Co-ordinator 
3	Dr. M Prabhu	Member 
4	Sri. Somanna B	Member 
5	Kum. Archana M	Member 
6	Kum. Bhoomika M	Member Student Representative 
7	Kum. Pooja B S	Member Student Representative 


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MINUTES OF THE MEETING

Members Present

<i>Sl. No</i>	<i>Name of the Member</i>
1	Sri. Umesha
2	Sri. A P Mahadevappa
3	Dr. M Prabhu
4	Sri. Somanna B
5	Kum. Archana M
6	Kum. Bhoomika M
7	Kum. Pooja B S

Members Not Present-Nil

The Grievance Redressal cell meeting for the academic year 2019-20 was held on 25th July at 12.30 pm in the chamber of the Principal. The meeting was chaired by the Principal

The following agenda item were discussed during the meeting and it was unanimously resolved to implement them in the interest of the College.

Sl No	Subject	Resolution
1	To discuss about the conduct of Industrial visit for the Final year students	To give the practical knowledge and to provide them the real working knowledge it was decided to conduct the industrial visit
2	To discuss about the grievance received with regard to delay of getting revaluation	It was unanimously resolved to look into all the grievance


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	marks card by the university and the fresh marks card of a few students.	received from the student side and to take appropriate measures in getting the results of revaluation and also about getting the fresh marks cards at the earliest
3	To discuss about the grievance of the discrepancies of the announcement of result variation in the Internet and the marks entered in the marks sheet	It was unanimously resolved to set right the discrepancies of the faulty announcement of result (Showing passing mark in the internet and fail in the printed marks card sent by the university) And to take appropriate action to rectify the mistake in the announcement of result at the earliest
4	To discuss about the grievances of the students of internal assessment marks.	It was unanimously resolved to look into all the grievances pertaining to award of IA marks. It was decided to individually look into hear the grievances with patience ears and consider the right appeals made by the students and to award the marks justly and objectively at the earliest


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<i>Sl. No</i>	<i>Name of the Member</i>	<i>Signature</i>
1	Sri. Umesha	
2	Sri. A P Mahadevappa	
3	Dr. M Prabhu	
4	Sri. Somanna B	
5	Kum. Archana M	Archana. M
6	Kum. Bhoomika M	Bhoomika. M.
7	Kum. Pooja B S	Pooja. B.S.


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ACTION TAKEN REPORT

In compliance of the resolution made in the First meeting of **GRIEVANCE REDRESSAL CELL** for the year 2019-20 which was held on 25th July at 12.30pm

The following activities were carried out

Sl No	Subject	Action taken / Compliance
1	To discuss about the conduct of Industrial visit for the Final year students	A successful Industrial visit was conducted to Infosys, KSIC, Mysore Soaps and Detergent, Mysore to give the student the first hand information about the functionality of the day to day activities in the Industrial set up.
2	To discuss about the grievance received with regard to delay of getting revaluation marks card by the university and the fresh marks card of a few students.	Necessary communication was made to the university to solve the grievances of receiving the fresh marks card and was made available to the students.
3	To discuss about the grievance of the discrepancies of the announcement of result variation in the Internet and the marks entered in the marks sheet	Necessary communication was made to the university to solve the grievances of discrepancies of the announcement of result variation in the internet and the marks entered in the marks sheet and was resolved
4	To discuss about the grievances of the students of internal assessment marks.	It was unanimously resolved to look into all the grievances pertaining to award of IA marks. It


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		was decided to individually look into hear the grievances with patience ears and consider the right appeals made by the students
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Signature of the coordinator



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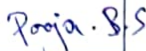
GRIEVANCE REDRESSAL CELL 2019-20

NOTICE

All the members of **GRIEVANCE REDRESSAL CELL** are informed that Second meeting of the committee for the academic year 2019-20 will be held on 13th February 2020 under the guidance of the Principal at 12.30 pm. All the members are informed to make it convenient to attend the meeting

AGENDA OF THE MEETING

- Welcome
- To take safety measures to avoid spreading of COVID-19 in the campus
- To discuss about online class facilities
- To provide necessary direction to issue extra books to the final year student in order to help students to prepare for the examination thoroughly
- To prevent unnecessary delay in giving the required document to the bonafide as well as the alumnus of the college on time
- Vote of thanks.

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MINUTES OF THE MEETING

Members Present

<i>Sl. No</i>	<i>Name of the Member</i>
1	Sri. Umesha
2	Sri. A P Mahadevappa
3	Dr. M Prabhu
4	Sri Somanna B
5	Kum. Archana M
6	Kum. Bhoomika M
7	Kum. Pooja B S

Members Not Present-Nil

The Grievance Redressal cell meeting for the academic year 2019-20 was held on 13th February 2020 at 12.30 pm in the chamber of the Principal. The meeting was chaired by the Principal

The following agenda item were discussed during the meeting and it was unanimously resolved to implement them in the interest of the College.

Sl No	Subject	Resolution
1	To take safety measures to avoid spreading of COVID-19 in the campus	It was unanimously resolved to sanitize the whole campus and placing the sanitizer and testing of temperature
2	To discuss about online class facilities	To prevent the pandemic of COVID-19 it was unanimously resolved to conduct the virtual classes


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		(online) by the use of internet and technology so that the students should not face any difficulties in their studies and facing the examination during the COVID period
3	To provide necessary direction to issue extra books to the final year student in order to help students to prepare for the examination thoroughly	It was discussed to give direction to the librarian to issue additional books to the student So that they can conduct their studies thoroughly without any interruption
4	To prevent unnecessary delay in giving the required document to the bonafide as well as the alumnus of the college on time	It was unanimously resolved to not make unnecessary delays from the office staff relating to the issue of the necessary document like TC, Study certificate, Character/ Conduct Certificate etc

<i>Sl. No</i>	<i>Name of the Member</i>	<i>Signature</i>
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4	Sri Somanna B	
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ACTION TAKEN REPORT

In compliance of the resolution made in the Second meeting of **GRIEVANCE REDRESSAL CELL** for the year 2019-20 which was held on 13th February 2020 at 12.30pm

The following activities were carried out

Sl No	Subject	Action taken / Compliance
1	To take safety measures to avoid spreading of COVID-19 in the campus	The campus was sanitized regularly and all precautionary measure were taken to prevent the pandemic if COVID-19
2	To discuss about online class facilities	Online classes were conducted by various application like Skype, Zoom, Google meet
3	To provide necessary direction to issue extra books to the final year student in order to help students to prepare for the examination thoroughly	Additional or extra books have been provided to the students to prepare for the examination thoroughly
4	To prevent unnecessary delay in giving the required document to the bonafide as well as the alumnus of the college on time	The necessary direction has been issued to the concerned office staff not to make any undue delay in providing the requires documents to the concerned students

Signature of the coordinator

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